



Issues and Methods Roundtable - Tuesday, January 11, 2011

A Monthly Event Sponsored by NCCSQA Issues & Methods Committee

Please note: Due to the small size of these programs, registration is limited to NCCSQA members.

Topic: Complaint Handling in US, Europe and Canada in the Medical Device and Drug Industry.

Facilitated by: Evangelia Evdaimon, MethodSense, Inc. & Edie McMillan, GSK

Cost: Free; bring own lunch; drinks provided

Time: Registration: 11:15-11:25am Dialogue: 11:30am - 1:00pm

Pre-Registration (Required): Send **email** to Evangelia Evdaimon at **nccsqa_im@yahoo.com**

Include: **Name & Date of Event, Name & Company of Attendee, Attendee's phone # and email address.**

Registration Begins: **January 3, 2010**

Please register for yourself only, no multiple registrations will be accepted

Registration deadline: Required by noon two days prior to Event.

Maximum number of attendees: 15 people (You will get a confirmation if you are among the first 15 people who register; otherwise you will be put on a waiting list & notified should a seat become vacant.)

Reminder: The Roundtable Dialogue program provides a venue for the exchange of ideas and experiences. These sessions should not be considered as training. Certificates are intended to provide evidence of attendance, not training.

Website: www.nccsqa.org

Directions:

GlaxoSmithKline, Venture Bldg, Conference Room 186

From Raleigh: Take I-40W, exit at Miami Blvd. Turn left at top of exit ramp (1st light). Turn left onto Emperor Blvd (6th light). The first left is the entrance to the Venture Parking lot.

From Chapel Hill/Durham: Take I-40E, exit at Miami Blvd. Turn left at top of exit ramp(1st light). Turn left onto Emperor Blvd (5th light). The first left is the entrance to the Venture Parking lot.

Note: All attendees are considered guests of GSK & will require escorts while on GSK site. Therefore, please arrive between 11:15 and 11:25am. Due to security restrictions non-registered attendees are not allowed.

NCCSQA Issues & Methods Committee Members:
Evangelia Evdaimon, Betty Hyatt, Edie McMillan, Lisa Olson, Jenny O'Brien